Shipping Policy

Pro Music Shipping Policy:

Pro Music will ship to United States locations only.

Pro Music will ship to an APO address, however, the item must be able to be shipped via USPS (70 lbs. maximum, 72 inches maximum length, and no larger than 108 inches length plus girth).

Shipping Time Frame:

Most orders shipped UPS to Anchorage, Alaska arrive in 1 business day!

Most orders shipped UPS to Soldotna, Alaska and the Kenai Peninsula arrive in 2 business days!

Most orders shipped to Southeast Alaska (Juneau, Sitka, Ketchikan) arrive in 3 to 5 business days!

Most orders shipped to the contiguous United States arrive in 2 to 10 business days!

Most orders are shipped via UPS Ground, Fed Ex Ground, USPS Express Mail, USPS Priority Mail, or USPS First Class Mail depending on the size and destination of the order.

Shipment Tracking Links:

Track your shipment by clicking on the appropriate link below and enter the tracking number you received in your shipping confirmation email.

UPS Tracking

Fed Ex Tracking

USPS Tracking

Free Shipping :

Free shipping on all items except where noted (*).

Shipping Exceptions (*) :

*Items noted with (Local Pickup Only) are too large to ship and are only available for pickup at our retail location. For exceptions, please contact us at 800-478-1994 for more information.